

# **KARNATAKA STATE ROAD TRANSPORT CORPORATION**

## **PRESS NOTE**

### **SUB: SURPRISE CHECK OF KSRTC ADVANCE TICKET BOOKING COUNTERS AND A CASE OF COLLECTING HIGHER AMOUNT OVER AND ABOVE THE TICKET PRICE AT THIRUKOILUR, TAMILNADU**

For the convenience of travelling public, KSRTC has established 129 KSRTC counters for advance ticket booking and 599 franchisee based private reservation counters across Karnataka and neighbouring states. In the wake of information received from commuters regarding excess ticket fare collection from the privately managed franchisee counter at Thirukoilur, Tamilnadu; a team from Bangalore Central Division of KSRTC was formed to carryout surprise check.

Accordingly, the team visited the counter disguising as passengers around 09:30 PM and purchased two tickets from Thirukoilur to Bangalore. In the first instance, franchisee collected Rs.500/- for two tickets instead of Rs.430/-, an excess collection of Rs.70/- fare for 2 tickets. In the second instance, franchisee collected Rs.480/- for two tickets instead of Rs.430/-, an excess of Rs.50/- for two tickets. Further, the team verified the departing KSRTC vehicles from Thirukoilur to Bangalore and found that those passengers were also charged excess fare by the franchisee. Hence, the franchisee counter was issued notice and stopped further booking of tickets until further orders.

Shri. Shivayogi C Kalasad, IAS, Managing Director, KSRTC has issued strict warning that, in case if the franchisees were found collecting excess amount than ticket fare, action will be initiated besides blacklisting the said franchisee. He has instructed all the divisions of KSRTC to undertake surprise visits to the reservation counters in ensuring the transparency in ticket booking transactions.

If any such incidents are noticed, public are requested to lodge complaints by contacting [awatar@ksrtc.org](mailto:awatar@ksrtc.org) and 7760990034/35, 080-49596666.

**Sd/-**

**Public Relations Officer**