

ಕರ್ನಾಟಕ ರಾಜ್ಯ ರಸ್ತೆ ಸಾರಿಗೆ ನಿಗಮ :: ಚಿಕ್ಕಬಳ್ಳಾಪುರ ವಿಭಾಗ :: ಚಿಕ್ಕಬಳ್ಳಾಪುರ

ಸಂ/ಕರಾಸಾ/ಚಿಬವಿ/ಸಂ/ವಾ/2442/2018-19

ದಿನಾಂಕ:-08.02.2019

ಅಧಿಸೂಚನೆ ಸಂಖ್ಯೆ:01/2018-19

ವಿಷಯ:- ಚಿಕ್ಕಬಳ್ಳಾಪುರ ವಿಭಾಗದ ವ್ಯಾಪ್ತಿಯ ಪ್ರದೇಶದ ವಿವಿಧ ಸ್ಥಳಗಳಲ್ಲಿ ಮುಂಗಡ ಆಸನ ಕಾಯ್ದಿರಿಸಲು ಖಾಸಗಿ ಏಜೆಂಟರ ನೇಮಕಾತಿ ಬಗ್ಗೆ.

ಕರ್ನಾಟಕ ರಾಜ್ಯ ರಸ್ತೆ ಸಾರಿಗೆ ನಿಗಮವು ಚಿಕ್ಕಬಳ್ಳಾಪುರ ವಿಭಾಗದ ವ್ಯಾಪ್ತಿಯ ಚಿಕ್ಕಬಳ್ಳಾಪುರ, ಚಿಂತಾಮಣಿ, ಶಿಡ್ಲಘಟ್ಟ, ಬಾಗೇಪಲ್ಲಿ, ಗೌರಿಬಿದನೂರು ಹಾಗೂ ದೊಡ್ಡಬಳ್ಳಾಪುರ ತಾಲ್ಲೂಕು ಪ್ರದೇಶದ ವಿವಿಧ ಸೂಕ್ತ ಪ್ರದೇಶಗಳಲ್ಲಿ ಕರ್ನಾಟಕ ರಾಜ್ಯ ರಸ್ತೆ ಸಾರಿಗೆ ನಿಗಮದ ಬಸ್ಸುಗಳಲ್ಲಿ ಮುಂಗಡ ಆಸನಗಳನ್ನು ಕಾಯ್ದಿರಿಸುವ ಏಜೆಂಟರನ್ನು (ಖಾಸಗಿ ಬುಕಿಂಗ್ ಏಜೆಂಟ್) ನೇಮಿಸಲು ಆಸಕ್ತರಿಂದ ನಿಗದಿಪಡಿಸಿದ ನಮೂನೆಯಲ್ಲಿ ಅರ್ಜಿಗಳನ್ನು ಆಹ್ವಾನಿಸುತ್ತಿದೆ.

ಆಸಕ್ತ ಅರ್ಜಿದಾರರು ಕ.ರಾ.ರ.ಸಾರಿಗೆ ನಿಗಮದ ಅಂತರ್ಜಾಲ www.ksrtc.in ನಲ್ಲಿ ಏಜೆಂಟರನ್ನು ನೇಮಿಸುವ ಬಗ್ಗೆ ವಿವರವಾದ ಅಧಿಸೂಚನೆ ಮೂಲಕ ಹೆಚ್ಚಿನ ಮಾಹಿತಿ ಹಾಗೂ ಇತರೆ ಷರತ್ತುಗಳನ್ನು ಡೌನ್‌ಲೋಡ್ ಮಾಡಿಕೊಳ್ಳುವುದು.

ಅರ್ಜಿದಾರರು ಈ ಹಿಂದಿನ ಜಾಹೀರಾತಿಗೆ/ಪತ್ರಿಕಾ ವರದಿಗೆ ಅನುಗುಣವಾಗಿ ಹಾಗೂ ವೈಯಕ್ತಿಕವಾಗಿ ಅರ್ಜಿಗಳನ್ನು ಸಲ್ಲಿಸಿದ್ದರೂ, ಮತ್ತೊಮ್ಮೆ ನಿಗದಿಪಡಿಸಿದ ನಮೂನೆಯಲ್ಲಿ ಅರ್ಜಿಯನ್ನು ಸಲ್ಲಿಸಬೇಕು.

ಅರ್ಜಿ ಸಲ್ಲಿಸಲು ಕೊನೆಯ ದಿನಾಂಕ	ದಿನಾಂಕ: 07-03-2019 ರಂದು 17.00 ಗಂಟೆಯವರೆಗೆ
ಲಕೋಟೆಯಲ್ಲಿ ಇರಿಸಿರುವ ಭರ್ತಿ ಮಾಡಿದ ಅರ್ಜಿ ಹಾಗೂ ನಿಗದಿತ ದಾಖಲಾತಿಗಳನ್ನು ತೆರೆಯುವ ದಿನಾಂಕ	ದಿನಾಂಕ:08-03-2019 ರಂದು 11.00 ಗಂಟೆಗೆ

ಹೆಚ್ಚಿನ ವಿವರಗಳಿಗಾಗಿ ವಿಭಾಗೀಯ ಕಛೇರಿ ಕ.ರಾ.ರ.ಸಾ.ನಿಗಮ ಚಿಕ್ಕಬಳ್ಳಾಪುರ ವಿಭಾಗ ಇಲ್ಲಿ ಕಛೇರಿ ಅವಧಿಯಲ್ಲಿ ಸಂಪರ್ಕಿಸಬಹುದು. ದೂರವಾಣಿ ಸಂ.7760990352/7760990361.

ಸಹಿ/-

ವಿಭಾಗೀಯ ನಿಯಂತ್ರಣಾಧಿಕಾರಿ,
ಕರಾರಸಾ ನಿಗಮ, ಚಿಕ್ಕಬಳ್ಳಾಪುರ ವಿಭಾಗ.

ಕರ್ನಾಟಕ ರಾಜ್ಯ ರಸ್ತೆ ಸಾರಿಗೆ ನಿಗಮ :: ಚಿಕ್ಕಬಳ್ಳಾಪುರ ವಿಭಾಗ :: ಚಿಕ್ಕಬಳ್ಳಾಪುರ

ಸಂ/ಕರಾಸಾ/ಚಿಬವಿ/ಸಂ/ವಾ/2442/2018-19

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ಅಧಿಸೂಚನೆ ಸಂಖ್ಯೆ:01/2018-19

ವಿಷಯ:- ಚಿಕ್ಕಬಳ್ಳಾಪುರ ವಿಭಾಗದ ವ್ಯಾಪ್ತಿಯ ಪ್ರದೇಶದ ವಿವಿಧ ಸ್ಥಳಗಳಲ್ಲಿ ಮುಂಗಡ ಆಸನ ಕಾಯ್ದಿರಿಸಲು ಖಾಸಗಿ ಏಜೆಂಟರ ನೇಮಕಾತಿ ಬಗ್ಗೆ.

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ಕರ್ನಾಟಕ ರಾಜ್ಯ ರಸ್ತೆ ಸಾರಿಗೆ ನಿಗಮವು ಚಿಕ್ಕಬಳ್ಳಾಪುರ ವಿಭಾಗದ ವ್ಯಾಪ್ತಿಯ ಚಿಕ್ಕಬಳ್ಳಾಪುರ, ಚಿಂತಾಮಣಿ, ಶಿಡ್ಲಘಟ್ಟ, ಬಾಗೇಪಲ್ಲಿ, ಗೌರಿಬಿದನೂರು ಹಾಗೂ ದೊಡ್ಡಬಳ್ಳಾಪುರ ತಾಲ್ಲೂಕು ಪ್ರದೇಶದ ವಿವಿಧ ಸೂಕ್ತ ಪ್ರದೇಶಗಳಲ್ಲಿ ಕರ್ನಾಟಕ ರಾಜ್ಯ ರಸ್ತೆ ಸಾರಿಗೆ ನಿಗಮದ ಬಸ್ಸುಗಳಲ್ಲಿ ಮುಂಗಡ ಆಸನಗಳನ್ನು ಕಾಯ್ದಿರಿಸುವ ಏಜೆಂಟರನ್ನು (ಖಾಸಗಿ ಬುಕಿಂಗ್ ಏಜೆಂಟ್) ನೇಮಿಸಲು ಆಸಕ್ತರಿಂದ ನಿಗದಿಪಡಿಸಿದ ನಮೂನೆಯಲ್ಲಿ ಅರ್ಜಿಗಳನ್ನು ಆಹ್ವಾನಿಸುತ್ತಿದೆ.

ಅರ್ಜಿದಾರರು ಈ ಹಿಂದಿನ ಜಾಹೀರಾತಿಗೆ/ಪತ್ರಿಕಾ ವರದಿಗೆ ಅನುಗುಣವಾಗಿ ಹಾಗೂ ವೈಯಕ್ತಿಕವಾಗಿ ಅರ್ಜಿಗಳನ್ನು ಸಲ್ಲಿಸಿದ್ದರೂ, ಮತ್ತೊಮ್ಮೆ ನಿಗದಿಪಡಿಸಿದ ನಮೂನೆಯಲ್ಲಿ ಅರ್ಜಿಯನ್ನು ಸಲ್ಲಿಸಬೇಕು.

ಅರ್ಹತಾ ಅಂಶಗಳು:

1. ಅರ್ಜಿದಾರರು ಭಾರತೀಯ ಪ್ರಜೆಯಾಗಿರಬೇಕು.
2. ವಯಸ್ಸು: ಅರ್ಜಿದಾರರು ಏಜೆನ್ಸಿಗಾಗಿ ಅರ್ಜಿ ಸಲ್ಲಿಸಲು ನಿಗದಿಪಡಿಸಿರುವ ಕಡೆಯ ದಿನಾಂಕದಂದು 18 ವರ್ಷ ತುಂಬಿದವರಾಗಿರಬೇಕು. ವಯಸ್ಸು ಧೃಢೀಕರಣಕ್ಕಾಗಿ ಜನ್ಮ ದಿನಾಂಕ ನಮೂದಿಸಿರುವ ಮೆಟ್ರಿಕ್ಯೂಲೇಶನ್ ಅಥವಾ ಎಸ್‌ಎಸ್‌ಎಲ್‌ಸಿಯ ಅಂಕಪಟ್ಟಿಯ ಪ್ರತಿ ಅಥವಾ ಚುನಾವಣಾ ಆಯೋಗ ನೀಡಿರುವ ಮತದಾರರ ಗುರುತಿನ ಚೀಟಿ ಅಥವಾ ಪಾಸ್‌ಪೋರ್ಟ್ ಅಥವಾ ಜನ್ಮ ಪತ್ರ ಅಥವಾ ಚಾಲನಾ ಪರವಾನಿಗೆ (ಖಾಯಂ) ಅಥವಾ ಆಧಾರ್ ಪ್ರತಿಯನ್ನು ಹಾಜರುಪಡಿಸಬೇಕು.
3. ವಿದ್ಯಾರ್ಹತೆ: ಎಸ್.ಎಸ್.ಎಲ್.ಸಿ (10 ನೇ ತರಗತಿ) ಅಥವಾ ತತ್ಸಮಾನ ಪರೀಕ್ಷೆಯಲ್ಲಿ ಉತ್ತೀರ್ಣತೆ ಹೊಂದಿರಬೇಕು. ಸದರಿ ಎಸ್.ಎಸ್.ಎಲ್.ಸಿ ಅಥವಾ ತತ್ಸಮಾನ ಪರೀಕ್ಷೆಯ ಪ್ರಮಾಣ ಪತ್ರದ ಪ್ರತಿಯನ್ನು ಹಾಜರುಪಡಿಸಬೇಕು.
4. ವಾಸದ ವಿವರ: ಅರ್ಜಿದಾರರು ಕರ್ನಾಟಕ ರಾಜ್ಯದ ವಾಸಿಯಾಗಿರಬೇಕು. ಪಡಿತರ ಚೀಟಿ ಅಥವಾ ಮತದಾರರ ಗುರುತಿನ ಚೀಟಿ ಅಥವಾ ಚಾಲನಾ ಪರವಾನಿಗೆ(ಖಾಯಂ) ಅಥವಾ ಪಾಸ್‌ಪೋರ್ಟ್ ಅಥವಾ ಆಧಾರ್ ಪ್ರತಿಯನ್ನು ವಿಳಾಸದ ಗುರುತಾಗಿ ಹಾಜರುಪಡಿಸಬೇಕು. ವಿಮಾ ಪಾಲಿಸಿ, ದೂರವಾಣಿ ಬಿಲ್ಲು, ಬ್ಯಾಂಕ್ ಪಾಸ್ ಬುಕ್ ಪ್ರತಿಗಳನ್ನು ವಿಳಾಸದ ಗುರುತಾಗಿ ಸ್ವೀಕರಿಸಲಾಗುವುದಿಲ್ಲ.
5. ಅರ್ಜಿದಾರರು ಭಾವಚಿತ್ರವುಳ್ಳ ಗುರುತಿನ ಚೀಟಿಯನ್ನು ಅರ್ಜಿಯೊಂದಿಗೆ ಸಲ್ಲಿಸತಕ್ಕದ್ದು. ಪಡಿತರಚೀಟಿ (ಅರ್ಜಿದಾರರು ಕುಟುಂಬದ ಮುಖ್ಯಸ್ಥರಾಗಿರಬೇಕು), ಮತದಾರರ ಗುರುತಿನ ಚೀಟಿ ಅಥವಾ ಚಾಲನಾ ಪರವಾನಿಗೆ (ಖಾಯಂ) ಅಥವಾ ಪಾಸ್‌ಪೋರ್ಟ್ ಅಥವಾ ಪ್ಯಾನ್‌ಕಾರ್ಡ್ ಅಥವಾ ಆಧಾರ್ ಪ್ರತಿಯನ್ನು ಗುರುತಿನ ಚೀಟಿಯಾಗಿ ಹಾಜರುಪಡಿಸಬೇಕು.
6. ಅರ್ಜಿದಾರರು ಸೂಕ್ತ ಸ್ಥಳ/ಕಛೇರಿಯನ್ನು ಹೊಂದಿರಬೇಕು, ಸದರಿ ಸ್ಥಳವನ್ನು ಸಾರ್ವಜನಿಕ ಪ್ರಯಾಣಿಕರು ಸುಲಭವಾಗಿ ಗುರುತಿಸಿ ಮುಂಗಡ ಟಿಕೆಟುಗಳನ್ನು ಕಾಯ್ದಿರಿಸಲು ಅನುಕೂಲವಾಗಿರಬೇಕು. ಮುಂಗಡ ಟಿಕೆಟು ಕಾಯ್ದಿರಿಸುವ ಕಛೇರಿ/ವ್ಯವಹಾರಿಕ ಸ್ಥಳವು ಹಾಲಿ ಖಾಸಗಿ/ಕರಾರಸಾನಿಗಮದ ಕೌಂಟರ್‌ನಿಂದ 100 ಮೀ ಅಥವಾ ಹೆಚ್ಚಿನ ಅಂತರದಲ್ಲಿರಬೇಕು. ಈ ಅಂತರವನ್ನು ವಾಹನ ಚಾಲನೆಗೆ ಯೋಗ್ಯವಾದ ಹತ್ತಿರದ ರಸ್ತೆಯಿಂದ ಅಳತೆ ಮಾಡಲಾಗುವುದು.

ಅನರ್ಹತೆ:

1. ನೈತಿಕ ಅಧಃಪತನ ಹಾಗೂ ಆರ್ಥಿಕ ದೋಷಗಳನ್ನೊಳಗೊಂಡ ಅಪರಾಧ ಪ್ರಕರಣಗಳಲ್ಲಿ ನ್ಯಾಯಾಲಯವು ದೋಷಿಗಳೆಂದು ತೀರ್ಮಾನಿಸಿ ಶಿಕ್ಷೆಗೊಳಪಟ್ಟಿರುವ ವ್ಯಕ್ತಿಗಳು ಅರ್ಜಿ ಸಲ್ಲಿಸಲು ಅನರ್ಹರಾಗಿರುತ್ತಾರೆ.
2. ಸಂಪೂರ್ಣ ಪಾರ್ಶ್ವವಾಯು ಪೀಡಿತರು ಅಥವಾ ಮಾನಸಿಕವಾಗಿ ಅಸ್ವಸ್ಥರು (ಮಾನಸಿಕ ಅಸ್ವಸ್ಥತೆಯಿಂದ ನರಳುತ್ತಿರುವವರು) ಅರ್ಜಿ ಸಲ್ಲಿಸಲು ಅನರ್ಹರಾಗಿರುತ್ತಾರೆ.
3. ಸಂಪೂರ್ಣ ಕಿವುಡು, ಮೂಗರು ಅಥವಾ ಅಂಧ ವ್ಯಕ್ತಿಗಳು ಅರ್ಜಿ ಸಲ್ಲಿಸಲು ಅನರ್ಹರಾಗಿರುತ್ತಾರೆ.
4. ಕರಾರಸಾ ನಿಗಮ ಅಥವಾ ಸಹೋದರ ರಾಜ್ಯ ಸಾರಿಗೆ ನಿಗಮಗಳಿಂದ, ಸಾಬೀತಾದ ಅವ್ಯವಹಾರ/ಉಲ್ಲಂಘನೆಗಳಿಗಾಗಿ ಅರ್ಜಿದಾರರ ಒಪ್ಪಂದ ರದ್ದುಗೊಳಿಸಿದ್ದಲ್ಲಿ, ಅಂತಹವರು ಅರ್ಜಿ ಸಲ್ಲಿಸಲು ಅನರ್ಹರಾಗಿರುತ್ತಾರೆ.

5. ಸಾರ್ವಜನಿಕ ಸೇವೆಯಲ್ಲಿರುವವರು ಅರ್ಜಿ ಸಲ್ಲಿಸಲು ಅನರ್ಹರಾಗಿರುತ್ತಾರೆ. ಆದಾಗ್ಯೂ, ಸದರಿ ಉದ್ಯೋಗಿಗಳು ಏಜೆಂಟರಾಗಿ ನೇಮಕಗೊಳ್ಳಲು ಆಸಕ್ತರಾಗಿದ್ದು, ಉದ್ಯೋಗಕ್ಕೆ ರಾಜೀನಾಮೆ ಕೊಡಲು ಸಿದ್ಧರಿದ್ದಲ್ಲಿ ಅರ್ಜಿಯನ್ನು ಸಲ್ಲಿಸಬಹುದಾಗಿರುತ್ತದೆ.
6. ರಾಜ್ಯ ಸರ್ಕಾರ/ಕೇಂದ್ರ ಸರ್ಕಾರ ಅಥವಾ ಅದರ ಅಂಗ ಸಂಸ್ಥೆಗಳು, ಕರಾರು ನಿಗಮ ಹಾಗೂ ಅದರ ಸಹೋದರ ಸಂಸ್ಥೆಗಳ ಸೇವೆಯಿಂದ ತೆಗೆದುಹಾಕಲಾದ ಹಾಗೂ ವಜಾಗೊಂಡ ವ್ಯಕ್ತಿಗಳು ಅರ್ಜಿ ಸಲ್ಲಿಸಲು ಅನರ್ಹರಾಗಿರುತ್ತಾರೆ.
7. ಕರಾರು ನಿಗಮದ ಹಾಲಿ ಏಜೆಂಟರು ಅರ್ಜಿ ಸಲ್ಲಿಸಲು ಅನರ್ಹರಾಗಿರುತ್ತಾರೆ.

ಮೇಲಿನ ಅರ್ಹತೆಗಳನ್ನು ಹೊಂದಿರುವ ಅರ್ಹ ಅರ್ಜಿದಾರರು ಅರ್ಜಿ, ಷರತ್ತು ಮತ್ತು ನಿಬಂಧನೆ ಮತ್ತು ಇತರೆ ವಿವರಗಳನ್ನು ಕರಾರು ನಿಗಮ ವೆಬ್ ಸೈಟ್ www.ksrtc.in ನಿಂದ ಡೌನ್‌ಲೋಡ್ ಮಾಡಿಕೊಳ್ಳಬಹುದಾಗಿದೆ.

ಭರ್ತಿ ಮಾಡಿದ ಅರ್ಜಿ ಹಾಗೂ ನಿಗದಿಪಡಿಸಿರುವ ದಾಖಲಾತಿ ಪ್ರತಿಗಳನ್ನು ಮೊಹರು ಮಾಡಿದ ಲಕೋಟೆಯಲ್ಲಿ ವಿಭಾಗೀಯ ನಿಯಂತ್ರಣಾಧಿಕಾರಿಗಳು, ಕರಾರು ನಿಗಮ, ಚಿಕ್ಕಬಳ್ಳಾಪುರ ವಿಭಾಗ, ಚಿಕ್ಕಬಳ್ಳಾಪುರ ರವರ ಕಛೇರಿಯಲ್ಲಿ ಇರಿಸಲಾಗಿರುವ ಪೆಟ್ಟಿಗೆಯಲ್ಲಿ ಹಾಕಬೇಕಿರುತ್ತದೆ.

ಅರ್ಜಿ ಸಲ್ಲಿಸಲು ಕೊನೆಯ ದಿನಾಂಕ	ದಿನಾಂಕ: 07-03-2019 ರಂದು 17.00 ಗಂಟೆಯವರೆಗೆ
ಲಕೋಟೆಯಲ್ಲಿ ಇರಿಸಿರುವ ಭರ್ತಿ ಮಾಡಿದ ಅರ್ಜಿ ಹಾಗೂ ನಿಗದಿತ ದಾಖಲಾತಿಗಳನ್ನು ತೆರೆಯುವ ದಿನಾಂಕ	ದಿನಾಂಕ:08-03-2019 ರಂದು 11.00 ಗಂಟೆಗೆ

ಅರ್ಜಿಗಳನ್ನು ನಿಗದಿತ ಅರ್ಜಿ ನಮೂನೆಯಲ್ಲಿ ಮಾತ್ರ ಸಲ್ಲಿಸಬೇಕು ಹಾಗೂ ಅರ್ಜಿಯೊಂದಿಗೆ ವಿಭಾಗೀಯ ನಿಯಂತ್ರಣಾಧಿಕಾರಿಗಳು, ಕರಾರು ನಿಗಮ, ಚಿಕ್ಕಬಳ್ಳಾಪುರ ವಿಭಾಗ ರವರ ಹೆಸರಿನಲ್ಲಿ ಪಡೆದ ಡಿ.ಡಿ. ಮೂಲಕ ರೂ.10,000/- (ರೂಪಾಯಿ ಹತ್ತು ಸಾವಿರ ಮಾತ್ರ) ಮೊತ್ತವನ್ನು ಮುಂಗಡ ಹಣ ಠೇವಣಿಯಾಗಿ (ಇ.ಎಂ.ಡಿ.) ಹಾಗೂ ಮತ್ತೊಂದು ಡಿ.ಡಿ.ರೂ 1180/- (ರೂಪಾಯಿ ಒಂದು ಸಾವಿರದ ಒಂದು ನೂರ ಎಂಬತ್ತು, 18% ಜಿ.ಎಸ್.ಟಿ. ಒಳಗೊಂಡು) ಮೊತ್ತವನ್ನು ಅರ್ಜಿ ಶುಲ್ಕವಾಗಿ ಪಾವತಿಸಬೇಕು.

ಕರಾರು ನಿಗಮವು ಯಾವುದೇ ಸ್ಥಳದ ಅರ್ಜಿಗಳನ್ನು ಯಾವುದೇ ಕಾರಣ ನೀಡದೆ ಅಂಗೀಕರಿಸಲು ಅಥವಾ ತಿರಸ್ಕರಿಸಲು ಸಂಪೂರ್ಣ ಅಧಿಕಾರವನ್ನು ಹೊಂದಿರುತ್ತದೆ.

ಹೆಚ್ಚಿನ ಮಾಹಿತಿಗಾಗಿ ಹಾಗೂ ಇತರೆ ಷರತ್ತು ಮತ್ತು ನಿಬಂಧನೆಗಳ ಬಗ್ಗೆ ಆಸಕ್ತ ಅರ್ಜಿದಾರರು ದೂರವಾಣಿ ಸಂಖ್ಯೆ:7760990352/ 7760990361 ನ್ನು ಸಂಪರ್ಕಿಸಬಹುದಾಗಿರುತ್ತದೆ.

ಸಹಿ/-

ವಿಭಾಗೀಯ ನಿಯಂತ್ರಣಾಧಿಕಾರಿ,
ಕರಾರು ನಿಗಮ, ಚಿಕ್ಕಬಳ್ಳಾಪುರ ವಿಭಾಗ.

ಪ್ರತಿಯನ್ನು ಗೌರವಪೂರ್ವಕವಾಗಿ:

- 1) ಆಪ್ತ ಕಾರ್ಯದರ್ಶಿಗಳು, ನಿರ್ದೇಶಕರು(ಭ&ಜಾ), ಕ.ರಾ.ರ.ಸಾ.ಸಂಸ್ಥೆ, ಕೇಂದ್ರ ಕಛೇರಿ, ಬೆಂಗಳೂರು ರವರ ಮಾಹಿತಿಗಾಗಿ ಹಾಗೂ ಸದರಿ ವಿಷಯವನ್ನು ಮಾನ್ಯ ನಿರ್ದೇಶಕರ ಗಮನಕ್ಕೆ ತರಲು ಕೋರಲಾಗಿದೆ.
- 2) ಆಪ್ತ ಸಹಾಯಕರು, ಮುಖ್ಯ ಸಂಚಾರ ವ್ಯವಸ್ಥಾಪಕರು(ವಾ) ರವರ ಕಛೇರಿ, ಕ.ರಾ.ರ.ಸಾ.ಸಂಸ್ಥೆ, ಕೇಂದ್ರ ಕಛೇರಿ, ಬೆಂಗಳೂರು ರವರ ಮಾಹಿತಿಗಾಗಿ ಕಳುಹಿಸಲಾಗಿದೆ.
- 3) ಮುಖ್ಯ ಗಣಕ ವ್ಯವಸ್ಥಾಪಕರು, ಕೇಂದ್ರ ಕಛೇರಿರವರ ಮಾಹಿತಿಗಾಗಿ ಹಾಗೂ ಸದರಿ ಟೆಂಡರ್ ಪ್ರಕಟಣೆಯನ್ನು ನಿಗಮದ ವೆಬ್‌ಸೈಟ್‌ನಲ್ಲಿ ಅಳವಡಿಸಿ ಲಿಂಕ್ ನೀಡಲು ಕ್ರಮ ಕೈಗೊಳ್ಳಲು ಕೋರಲಾಗಿದೆ.
- 4) ಘಟಕ ವ್ಯವಸ್ಥಾಪಕರು, ಚಿಕ್ಕಬಳ್ಳಾಪುರ/ ಚಿಂತಾಮಣಿ/ ಬಾಗೇಪಲ್ಲಿ/ ಗೌರಿಬಿದನೂರು/ ದೊಡ್ಡಬಳ್ಳಾಪುರ ರವರ ಮಾಹಿತಿಗಾಗಿ ಹಾಗೂ ಸದರಿ ಪ್ರತಿಯನ್ನು ಘಟಕದ ಮತ್ತು ಬಸ್ ನಿಲ್ದಾಣಗಳ ಸೂಚನಾ ಫಲಕದಲ್ಲಿ ಪ್ರಕಟಿಸಲು ಸೂಚಿಸಲಾಗಿದೆ.
- 5) ವಿಭಾಗೀಯ ಸಂಚಾಲನಾಧಿಕಾರಿ/ ಭದ್ರತಾ ಮತ್ತು ಜಾಗೃತಾಧಿಕಾರಿ/ ಸಹಾಯಕ ಕಾರ್ಯ ನಿರ್ವಾಹಕ ಅಭಿಯಂತರರು/ ಸಹಾಯಕ ಲೆಕ್ಕಾಧಿಕಾರಿ/ ಸಹಾಯಕ ಕಾನೂನು ಅಧಿಕಾರಿ/ ವಿಭಾಗೀಯ ಭದ್ರತಾ ನಿರೀಕ್ಷಕರ ಮಾಹಿತಿಗಾಗಿ ಹಾಗೂ ದಿನಾಂಕ:08-03-2019 ರಂದು ತೆರೆಯುವ ಟೆಂಡರ್‌ನಲ್ಲಿ ಭಾಗವಹಿಸಲು ಸೂಚಿಸಲಾಗಿದೆ.

ಸಹಿ/-

ವಿಭಾಗೀಯ ನಿಯಂತ್ರಣಾಧಿಕಾರಿ,
ಕರಾರು ನಿಗಮ, ಚಿಕ್ಕಬಳ್ಳಾಪುರ ವಿಭಾಗ.

**KARNATAKA STATE ROAD TRANSPORT CORPORATION
CHICKABALLAPUR DIVISION : CHICKABALLAPUR -562101.**

ಕರ್ನಾಟಕ ರಾಜ್ಯ ಸಾರ್ವಜನಿಕ ಸಾರ್ವಜನಿಕ ಸಂಸ್ಥೆ

(ಕಡಿತಧರಣೆ - ಖ.1000/- ವಿಸ್ತೃತ ಉಪಬಿ
18%=1180)

Note: Applicants are advised to carefully read and understand "Terms and conditions" provided with this application before filling-in the application form.

ಕಡಿತಧರಣೆ:

Correspondence Address:

Tel. No. _____

Mobile No. _____

Email ID _____

Affix self-attested
Photograph

To

The Divisional Controller,
KSRTC, Chickaballapur Division,
Chickaballapur.

Sir,

**Subject: Appointment of Franchisee in KSRTC Chickaballapur
division area.**

Reference: Notification No. 01/2018-19 Dated:

In response to the Notification mentioned above, I hereby apply for appointment as KSRTC Franchisee for a period of five years from the date of agreement in Chickaballapur division area.

Age in completed years - _____ years as on last date of submission of
Application.

Educational qualification - SSLC or Higher (To be Specified)

My permanent address is (Address proof needs to be given);

Tel. No. _____

Presently, I am booking for private / neighboring STU buses of following operators:

Name of Operator	Destination	Since (Date)

I am enclosing herein a DD No. _____ dated _____ drawn on _____ Bank for a sum of Rs.10,000/- being the Earnest Money Deposit.

And

A DD No _____ dated _____ drawn on _____ bank for a sum of Rs.1,180/- being the Application fee.

My experience in the trade is stated below:

UNDERTAKING

1. I undertake to produce Originals of all documents related to proof of Age, educational qualification, identity and residential status for verification as and when called for. In the event, I fail to produce the originals, my application for appointment as Franchisee may be disqualified and EMD forfeited.
2. I am not a public servant. I am a public servant and willing to resign from my current employment if appointed as Franchisee.
3. I have not been dismissed / removed / terminated from the services of State / Central Government or their undertakings including KSRTC and Sister Corporations.
4. I will discontinue booking for private and/or neighbouring STU buses, in case I am selected as Franchisee by KSRTC.
5. I have carefully read and understood the terms and conditions appointment procedure of franchisee and agree to abide by them. In case my application is accepted, I shall execute a deed of agreement at my cost.
6. I hereby certify that the information given above is true to the best of my knowledge and belief. Any wrong information / suppression of facts will disqualify me from being considered for the Franchisee apart from taking appropriate legal action against me by the Corporation.
7. I agree to show a suitably located good office at a distance of 100 meters or more from the existing franchisee / KSRTC counters, within fifteen days of intimation by KSRTC. If I failed to show the office to the satisfaction of the Inspecting officer, my application may be terminated and EMD forfeited.

Enclosures: 1. DD for Rs.1,180/- towards Application fee(Including GST)	YES / NO
2. DD for Rs.10,000/- as EMD	YES / NO
3. Proof of age	YES / NO
4. Proof of address (for residential status)	YES / NO
5. Proof of Identity	YES / NO
6. Proof of educational qualification	YES / NO
7. Any other, please specify	YES / NO

* *Strike out whichever is not applicable.*

Yours faithfully,

(Applicant Signature)

Date: _____

Place: _____

Terms and Conditions for Appointment of Franchisees

Important dates:

ಖಣಭೂಮಿಯುರತೆ ರಜೆ ಚಿರಿವಿಮುಖಿಚಿಣುರತೆ ಜಿರಡಿಭು	ಗರಿಣತ 17:00 ುಡಿ ತಟೆ 07-03- 2019
ಬಿರಿಜಮುಟಿರ ರಜೆ , ಜಚಿಟಜಜ ಛರಥ ಛಿರತೆಣಜುಟಿರ ಚಿರಿವಿಮುಖಿಚಿಣುರತೆ ಜಿರಡಿಭು , ಣಭುಣಣಜಜ ಛಡಿ ಚಿರಿವಿಮುಖಿಚಿಟಿಣ	೦ಣ 11:00 ುಡಿ ತಟೆ 08-03-2019

General:

1. Applications are to be submitted in the prescribed application form and shall be accompanied by a Demand Draft for an amount of Rs.10,000/- (Rupees ten thousand only) and Rs.1180/- (Rs. One thousand One hundred eighty, (including 18% GST) drawn in favour of the **Divisional Controller, KSRTC, Chickaballapur Division, Chickaballapur** towards Earnest Money Deposit (EMD) and application fee.
2. EMD paid by the applicant will be adjusted towards security deposit in case of applicants selected as Franchisee and refunded in case of applicants not selected as Franchisee.
3. Filled-in application form in sealed cover shall be dropped in the box kept in the office of the **Divisional Controller, KSRTC, Chickaballapur Division, Chickaballapur**, as specified in the notification.
4. KSRTC will not be responsible for late receipt of application owing to delays in transit by postal dept./courier firms/handing over the application to officials/other Departments etc.
5. KSRTC will decide acceptance or rejection of any application within 60 days from the date of opening the sealed covers. The applicant cannot withdraw his application during this period or after its acceptance by KSRTC. Incase any applicant withdraws his application during this period, the EMD amount will be forfeited.
6. *Incase of a firm registered under Indian partnership Act and companies registered under companies Act, the person signing the application shall state the authority under which he/she is signing / acting on behalf of the partnership firm / company and enclose the certified copy of the partnership deed. In case of Companies, the memorandum of association and articles of association issued by the authorities authorizing him or her to act in that capacity be enclosed. Failure to annexe documents will entail rejection of the application.*
7. Appointment of Franchisees will be at the absolute discretion of KSRTC irrespective of the fact that other KSRTC's own or Franchisee counters already exist in the vicinity.
8. KSRTC has absolute discretion to appoint more number of Franchisees at any place / location it so desires. Franchisees will not have any right to question the same.
9. The KSRTC reserves the right to reject any or all applications without assigning any reason thereof. The KSRTC also reserves the absolute right to re-notify or to select any Franchisee without notification, at any place deemed fit.
10. The period of appointment or agreement or contract will be **five years**.
11. If the Franchisee fails to pay the stipulated Security Deposit and execute the deed of agreement within fifteen days from the date of receipt of appointment intimation, the

- a. Persons who have been convicted for criminal offence involving moral turpitude/ economic Offences (other than Freedom struggle) are not eligible.
- b. Totally paralyzed or mentally unsound persons (who suffer from insanity) are not eligible.
- c. Totally deaf, dumb or blind persons are not eligible.
- d. Franchisees whose agreements were terminated by KSRTC or sister STU's of Karnataka for proven malpractices / violations are not eligible.
- e. Public servants are not eligible. They can apply if they are willing to resign from their current employment for considering the appointment as Franchisee.
- f. Persons dismissed / removed from the services of State / Central Government or their undertakings including KSRTC and its sister Corporations are not eligible.
- g. Existing Franchisee of KSRTC are not eligible.

Appointment Procedure:

1. Application shall be accompanied by a demand draft for an amount Rs.10,000/- (Rs. ten thousand only) and Rs.1180/- (Rs. One thousand One hundred eighty, (including 18% GST) drawn in favour of the Divisional Controller, KSRTC, Chickaballapur Division, Chickaballapur, towards Earnest Money Deposit (EMD) and application fee (Non refundable) as specified in the Notification.
2. Applicants shall submit photocopies of proof of identity, proof of address, proof of age and proof of educational and Medical certificate, if applicable, along with the application.
3. EMD paid by the applicants selected as Franchisee, will be adjusted towards security deposit and refunded in case of applicants not selected as Franchisee.
4. Applicants shall produce the original documents in proof of identity, address, age and educational qualification for verification by the committee.
5. The applicant shall have a suitably located good office, which is easily accessible to the general public for comfortably buying tickets. The office/business address shall be located at a distance of 100 meters or more from the existing franchisee / KSRTC counters. This distance will be measured through nearest motorable road.
6. Change of business address will not be allowed for first six months. Thereafter, the change of business address will be allowed only if new business address is located at a distance of 100 meters or more from the existing franchisee / KSRTC counters.
7. Premises of provisionally selected Franchisees will be inspected by the Divisional Traffic Officer and/or any other officer nominated by the Divisional Controller. If the number of applicants is large, more than one officer may be nominated to inspect applicants' premises. During inspection, area (size) available for booking counter, distance from the nearest franchisee / KSRTC counters etc. will be recorded.
8. An applicant will be appointed for one location only. More than one application by an applicant (duplicate application) is not allowed.
9. Applicants who are already doing travel agency business with the private operators and neighbouring State Transport Undertakings will be eligible only if, he undertakes (in writing) to terminate such booking business on entering into agreement with KSRTC.
10. The Corporation reserves the absolute right to select as many Franchisees as it deems necessary at any place or location and the Franchisees will have no right to question the same.
11. KSRTC will decide acceptance or rejection of any application within 60 days from the date of opening the sealed covers. The applicant cannot withdraw his application during

this period or after its acceptance by KSRTC. In case the applicant withdraws his application during this period, the EMD amount will be forfeited.

12. If the selected applicant fails to pay the stipulated security deposit and execute the deed of agreement within fifteen days from the date of receipt of appointment intimation, the appointment will be liable to be terminated and the EMD amount will be forfeited.

Procedure for selection of franchisee

Appointment of Franchisee, location-wise among the applicants for a location will be done in three phases.

1. **Phase I – Submission of documents**: List of applicants who have submitted prescribed EMD, proof of identity, proof of age, proof of address and proof of educational qualification at the time of opening the sealed covers will be prepared and carried over to the next phase. Applications of applicants who have not enclosed the EMD and/or incomplete applications will be rejected.
2. **Phase II – Verification of documents**: The selection committee will call applicants found eligible in **Phase I** for verification of documents for eligibility criteria (for proof of Age, address, identity and educational qualification). Applicant will have to personally present the documents for verification on the specified date and time.
3. Date for verification of documents will be notified at least one week in advance for the intimation of the applicants. This communication can be by notification / email / telephonic intimation. Change of date will not be allowed.
4. If the applicant does not produce original documents to prove his eligibility during verification of documents, his application will be rejected and EMD forfeited.
5. All eligible applicants in **Phase II** will be informed to provide business address within 15 days. Intimation letter for providing business address will be issued to the applicant.
6. **Phase III – Verification of business premises**: The short-listed applicant must provide address of a suitably located good office/business location where he intends to conduct KSRTC booking agency business within 15 days of intimation.
7. The applicant shall have a suitably located good office, which is easily accessible to the general public for comfortably buying tickets. The office/business address shall be located at **a distance of 100 meters or more from the existing franchisee / KSRTC counters**. This distance will be measured through nearest motorable road.
8. In case the applicant fails to provide business address within the stipulated 15 days, the appointment will be terminated and the EMD amount will be forfeited.
9. If the business premises of the selected applicant does not meet the criteria prescribed as reported by the Inspecting officer, the provisional selection will be terminated and EMD amount will be refunded. The views of the Inspecting officer will be final and binding. Extension of time or change of locality is not allowed.

Security Deposit and Payment of Commission

1. The selected applicant shall pay the stipulated security deposit and execute the deed of agreement within fifteen days from the date of receipt of appointment intimation. This security deposit will not carry any interest.
2. The period of Appointment or Agreement or Contract will be **five** years. This period may be extended five years at a time subject to the satisfactory performance of the Franchisee. However, the Franchisee will have to deposit additional security deposit of 10% at the time of every renewal.
3. Franchisees booking tickets will be paid commission on the value of tickets booked by

them. No commission is payable on reservation fees and other levies so collected. This Commission will be paid once every month (before 10th of next month).

4. The cancellation fee collected on cancellation of reserved tickets will also accrue to KSRTC and will be accounted for payment of commission to Franchisee.
5. In the event of cancellation of service by KSRTC, passengers are entitled to full refund of the fare they have paid. No commission is payable to the Franchisee in respect of these bookings and subsequent cancellations.
6. Commission payable for different transactions is detailed in **Annexure-B**.

Penalty Clauses and Forfeiture Conditions:

1. Various types of conditions and penalties that will be levied are listed in **Annexure-B**.
2. Before levy of penalties and/or termination of Franchisee, the KSRTC will issue notice to the Franchisee listing the violation of conditions committed and penal action proposed for the offence. Franchisee will be required to submit his written reply in seven days from the receipt of the notice. KSRTC will take action on the Franchisee thereafter considering the reply submitted by the Franchisee if any.
3. Violation of Conditions and penalties listed in **Annexure-B** are broad in nature. KSRTC reserves the right to take action against other violation of conditions like transfer / sale of Franchisee rights, appointment of sub-Franchisee, higher rate of cancellation of tickets causing financial loss to KSRTC, loss of image to KSRTC, passenger inconvenience, frauds/actions with ulterior motives, booking for private bus operators, colluding with private operators/other STU's, violation of conditions which are not foreseen etc.
4. KSRTC reserves the right to take more stringent action like levy of higher penalties and/or termination of the Franchisee by forfeiting the entire security deposit. KSRTC reserves the right to initiate legal proceedings against the Franchisee, if deemed necessary for recovering the loss caused or any other claims arising out of the violation committed.
5. In case of termination of agreement, the KSRTC may forfeit the security deposit completely.
6. If the Franchisee terminates his agreement within one year of appointment, Rs.10,000/- or 50% of Security deposit, whichever is less, will be forfeited.
7. If any violation of conditions is committed by the representative / employee of the Franchisee, the Franchisee himself is responsible and accountable for such actions. Appropriate action shall be taken by the Franchisee on reports of misbehaviour by his employees with the passengers, KSRTC Officers / Officials, Statutory authorities.
8. KSRTC also reserves the right to terminate the contract by giving three months notice to franchisees.

Procedure for booking of tickets

1. The selected Franchisee shall have his own computer, printer and internet connectivity with adequate speed, bandwidth and hardware/software compatibility to conduct bookings. The hardware/software and other technical specifications will be as specified by the Chief Systems Manager, KSRTC, from time to time.
2. The Internet and the recurring costs shall be borne by the Franchisee himself.
3. KSRTC will train the personnel of the Franchisee for a day or two to understand the working and procedure for bookings and other transactions.
4. Franchisees are allowed to book tickets for regular passengers (fare paying passengers) only. They are not allowed to book tickets for passengers coming under various concessions like Blind Persons, Disabled Persons, Freedom Fighters, Police Motor

Warrants, Family Pass to employees, Duty Passes to employees etc.

5. Passengers booking seats at Franchisee counters are allowed to book onward and return journey tickets simultaneously.
6. Various types of concessions like Group Booking, Return Journey Discount and any other Discounts as and when introduced will be extended to the passengers based on the bookings without any manual interference.
7. Franchisees will be allowed all transactions related to advance booking and other activities like booking casual contracts, chartered services, package tours, luggage etc. as and when introduced.
8. Franchisees will be allowed for issue of advance reservation tickets in respect of Internet bookings and issue of duplicate tickets after validation of identity and printing of tickets for blocked seats.
9. To the extent the Franchisee deposits the amount in excess of the Security Deposit, the application will permit issue of tickets.
10. The Franchisee shall replenish the deposit amount as and when the same is exhausted. This will be through cash payment or e-payment or Demand Draft at the designated Bus Stand or Depot or Divisional Office to which the Franchisee is attached.
11. The Franchisee shall use pre-printed tickets and other stationery supplied by KSRTC only, which have to be collected from the Concerned Bus Stand or Divisional Office to which the Franchisee is attached.
12. Franchisees are allowed to book seats for all services covered under advance reservations excluding those seats, which may have been blocked for VIPs and/or Franchisees working on minimum seat guarantee basis and/or for any other administrative reasons. Franchisee will have no claim in this regard.
13. Franchisee is not required to return the cancelled tickets, re-used tickets (treated as Obsolete), reservation vouchers (after issue of reservation tickets), torn or re-printed tickets, duplicate ticket validation forms etc. to KSRTC. However, he shall write the words "CANCELLED" or "RE-PRINTED" in big letters diagonally on the ticket or voucher to validate that this ticket is cancelled and not valid for journey to avoid possible mis-use. Franchisee is required to store these tickets and other stationery for a period of six months for verification of claims, if any or for verifications required by KSRTC inspecting officer/ officials and destroy these tickets/stationery thereafter.
14. The KSRTC will correspond with the Franchisee only at the telephone number, e-mail ID and business address indicated by the Franchisee.
15. The Franchisee will be responsible for subsidiary work such as attending to passenger enquiries, boarding of passengers at boarding points, boarding of luggage etc.
16. The Franchisee shall provide a copy of the rules and regulations governing the advance reservations and other transactions for the information of the general public.
17. Either the franchisee or the operator appointed by him for the booking in the counter should know to speak, read and write Kannada.
18. The booking procedure may be changed from time to time as per KSRTC requirement. The franchisees shall abide by the latest procedure.

Designating Franchisee Counter as Travel House

1. Designating Franchisee counters as Travel House is intended to create Identity, uniformity in appearance, facilities, services etc. to promote KSRTC services and to effectively compete with private operators.

2. Office space exclusively for KSRTC bookings and transactions shall be minimum 100 sft (Internal area). Minimum front width (Internal) shall be 8 ft.
3. Franchisees are permitted to conduct business of KSRTC booking, BMTC passes, KSTDC / ITDC Package tours, Railway tickets, Air tickets, Car rentals, Courier, Money transfer, Hotel booking, Xerox, Utility bill collections and Mobile / DTH Recharge in Travel House counters. Any other business is not allowed.
4. Franchisee shall provide adequate seating arrangements with specified colour scheme for the waiting passengers.
5. External display boards, signages, shutter colour scheme, KSRTC logo, colour scheme inside the counter shall be as specified by KSRTC.
6. Divisional Controller, KSRTC, Chickaballapur Division will provide the colour schemes, signages and related details.
7. Separate registers for “Suggestions and Complaints by Passengers” and “Inspection by KSRTC officers” shall be maintained. These registers shall be up-to-date and action taken shall be reviewed by the Inspecting Officers / Officials.
8. Higher rate of commission will be payable to Franchisees designated as Travel Houses towards maintenance of standard facilities and increase in recurring costs. Details are listed in **Annexure-B**.
9. **Higher rate of commission will not be payable/paid for a particular month if the Franchisee is found guilty of any of the violation of conditions and/or public complaints and a notice is issued in that month. However, if subsequently it is found that the Franchisee is not guilty, higher rate of commission shall be released.**
10. If the passenger makes a complaint and subsequently withdraws the same, higher rate of commission will be applicable.
11. Franchisees shall be eligible for higher rate of commission from the date, they fulfill all requirements of “Travel House” to the satisfaction of the Inspecting Officer. For this purpose, the date accorded by the concerned Divisional Controller after the date of inspection be reckoned.
12. **Divisional Controllers with whom the Franchisee enters into agreement are authorized to inspect the Franchisee premises and accord recognition to the Franchisee counter as Travel House for payment of higher rate of commission.** Divisional Controllers may also depute the sub-ordinate officers for inspection and based on the report of the Inspecting Officer, accord recognition. After inspection if any counter cannot be accorded this recognition, the same shall be communicated to the Franchisee in writing indicating for what reasons the recognition was not given.
13. Franchisees shall have to refurbish their premises, exteriors, interiors, signages and furniture once **every two years**.
14. If during routine or surprise Inspection, it is observed that the counter does not conform to the designated requirements of Travel House, the Franchisee shall be given a Notice to explain the lacunae in upkeep of the counter. Higher rate of commission will not be applicable for that month.
15. If the Franchisee rectifies the observed lacunae, higher rate of commission shall be released thereafter (from next calendar month) subject to confirmation by Inspecting Officers / Officials. Confirmation should be done within seven days of receiving the intimation. However, if the Franchisee fails to rectify the lacunae, he will be paid lower rate of commission from the calendar month during which the inspection was carried out.

Other terms and conditions:

1. The Franchisee shall maintain a complaint/suggestion book, which shall be placed at the

disposal of the passengers intending to record their complaints & suggestions. The said book shall be made available for scrutiny and inspection by the officers/officials of the Corporation.

2. The Franchisee shall not book or load any type of prohibited luggage into the bus as accompanied luggage or parcels.
3. The Franchisee has to pay all rents/taxes due by him to the municipal / local authorities and statutory authorities.
4. All taxes including service tax, income tax and other tax applicable will be deducted from the commission payable. The Accounts Department will take necessary action to deduct the taxes applicable from the commission payable to the franchisee before making payment.
5. Commission / any other amount payable shall be subject to statutory levies viz, service tax, income tax etc as applicable from time to time.
6. The Franchisee shall not appoint a sub-agent or sub-franchisee.
7. All Franchisees are authorised to canvas and publicise about the KSRTC services being provided. KSRTC will also, when need arises take up publicity.
8. A month implies 'Calendar Month' except where otherwise specified.
9. The KSRTC reserves the right to modify or alter any of the terms and conditions by giving due intimation to the Franchisee and after considering his reply, if any.

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**Divisional Controller,
KSRTC, Chickaballapur Division,
Chickaballapur.**

Annexure-B

Security Deposit

Sl. No.	Place	Security Deposit (Rs.)
1	Franchisees at all other places in State of Karnataka except Bengaluru City and Suburban area	Rs.10,000/-

II. Rate of commission based on transaction

Sl. No.	Transaction	Rate of commission	Remarks
1	Revenue from Advance booking transactions (advance booking, preponement, postponement, duplicate tickets)	5 % for Regular counters and 6 % for Travel Houses.	
2	Revenue generated by cancellation fee (partial / full) excluding 100% refund.	2.0 % for Regular counters and 2.5 % for Travel Houses.	Commission on cancellation fee that accrues to KSRTC.
3	Modification of tickets	Rs.2/- per ticket	
4	Revenue from issue of tickets to Blocked seats for Franchisees / VIPs on payment.	2.0 % for Regular counters and 2.5 % for Travel Houses.	
5	Revenue from Bookings for PRTCL (earlier, PTDC) & MSRTC.	NIL	
6	Revenue from casual contract booking,	<u>Rate of commission (Rs. / bus / day)</u> Karnataka Sarige / Express – Rs.100/-, Rajahamsa, K. Vaibhav, Non-AC Sleeper – Rs.150/-, Airavat and higher classes – Rs.200/-.	Commission as stated in Circular No. 1199 Dt. 08-11-2013.
7	Revenue from booking package tours	5 % for Regular counters and 6 % for Travel Houses.	As and when introduced.
8	Revenue from luggage booking & parcel booking	5 % for Regular counters and 6 % for Travel Houses.	As and when introduced.
9	Revenue from booking Hotel accommodation	To be decided.	As and when introduced.
10	Printing of Tripsheet at remote counters and pick up points, where specified	Rs.2/- per tripsheet	
11	Door delivery of tickets	NIL	Rs.10/- per ticket can be collected from passengers.

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Sl. No.	Nature of offence	Penalty (Rs.)	Remarks
1	Possession of cancelled tickets without CANCELLED words	Rs.100/- for each ticket upto 5 tickets at a time.	If more than 5, Rs.200/- per ticket upto 10 tickets. If 10 or more tickets are found, Rs.300/- per ticket or the franchisee may be terminated.

2	Excess Fare collection	Rs.500/- for each instance.	For second such instance in a month, penalty will be Rs.1000/- per instance. For third and subsequent instance, penalty will be Rs.1500/- per instance or the franchisee may be terminated.
3	Misbehaviour by franchisee or his staff with KSRTC Officers / Officials	Rs.500/- for each instance	AS ABOVE (SI No. 2)
4	Issue of Duplicate Tickets without proper validation.	Rs.500/- for each instance	AS ABOVE (SI No. 2)
5	Booking prohibited luggage / parcels	Rs.500/- for each instance	AS ABOVE (SI No. 2)
6	Change of booking location without the approval of the concerned authority	Rs.1000/- for each instance	For second such instance within six months from the first instance, penalty will be Rs.2000/- for second instance. For third instance within six months, the franchisee may be terminated.
7	Misbehaviour by franchisee or his staff with passengers	Rs.100/- for each complaint upto 5 complaints in a month	If more than 5, Rs.200/- per complaint upto 10 complaints. If 10 or more complaints are received, Rs.300/- per complaint or the franchisee may be terminated.
8	Refusal to cancel tickets, print On-line tickets, book Blocked Seats, Issue Duplicate Tickets etc.	Rs.100/- for each complaint upto 5 complaints in a month	AS ABOVE (SI No.7)
9	Any other Public complaints	Rs.100/- for each complaint upto 5 complaints in a month	AS ABOVE (SI No.7)
10	Refusal to print tripsheets where made compulsory	Rs.50/- for each complaint upto 5 complaints in a month	If more than 5, Rs.100/- per complaint upto 10 complaints. If 10 or more complaints are received, Rs.150/- per complaint or the franchisee may be terminated.
11	Low Bookings: If the bookings per month is less than 50 seats at places where franchisees are < 5, and bookings per month is less than 100 seats at places where franchisees are >5, it is considered as low booking.	The action to be taken will be decided by the Competent Authority. Right to termination is reserved.	First six months of working will be grace period for new agents. Performance will be based for three months (Jan-March, Apr-June, July-Sep and Oct-Dec) at a time.

12	Any other complaints / frauds in booking transactions, financial misappropriation booking for private buses / other STU buses, issue of fake tickets, working of the counter, shifting of the counter etc.	Will be decided by the Competent Authority, based on the nature of offence	Right for termination is reserved.
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Note:

1. Transaction fee including difference in fare collected towards Modified Tickets, Preponement / Postponement of tickets, Duplicate Tickets will be included in the advance booking revenue in respect of the Franchisee conducting this transaction. The franchisee who booked tickets earlier will get the commission in respect of first transaction.
2. In case of cancellations at other Franchisees, revenue generated by the first Franchisee will be deducted by the ticket fare and the second Franchisee will be eligible for commission on the transaction fee levied for issuing these tickets i.e. if refund allowed is Rs.75/- out of a ticket booked for Rs.100/-, the net revenue generated by the first Franchisee booking this ticket will be reduced by Rs.100/-. Franchisee (second Franchisee) cancelling this ticket will be entitled for commission on 'Cancellation Fee' of Rs.25/-.
3. Net revenue generated and cancellation fee will be exclusive of reservation fees and other levies like Toll fee, ARF, Bridge fee, Infrastructure Development fee, User fee, etc.
4. Commission is expressed in percentage payable on the net basic fare generated.

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**Divisional Controller,
KSRTC, Chickaballapur Division,
Chickaballapur.**