

KARNATAKA STATE ROAD TRANSPORT CORPORATION
Central Offices: Purchase Branch, K.H.Road,
Bangalore - 560 027, INDIA. Ph: 080-22221321 Extn. 223/414
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(TF095549 - IN)

**Consultancy Services for Comprehensive Service and
Operational Analysis (CSOA)**

Expression of Interest

No. KSRTC/ITS/Mysore/ 007 / 2011

Dated 16-11-2011, Bangalore

1. This Request for Expression of Interest follows the general procurement notice for this project that appeared in Development Business issue on 01-10-2008.
2. The Government of India has received a grant from the Global Environment Fund (GEF)/ International Bank for Reconstruction and Development and intends to apply part of the proceeds of this grant to payments under the contract for Providing Consultancy Services for Comprehensive Services and Operational Analysis (CSOA) (KSRTC), Mysore.
3. KSRTC seeks to hire Consultants for taking up a study on 'Comprehensive Services and Operational Analysis (CSOA)' in Mysore City with the objective of reviewing the existing operations and evolving a new operations model for improved bus services for KSRTC. The study includes the following tasks
 - a. Review KSRTC Mysore operations and Data collection / compilation
 - b. Develop a fully allocated Operations and Maintenance (O/M) Cost Model
 - c. Study the KSRTC Operations, collect and analyze data, build a Trip Matrix, and evolve Key Performance Indicators for evaluation of route
 - d. Route Analysis incorporating Route Alignment, Speed Survey and Analysis of Non Performing Routes
 - e. Analysis of Key Business Processes, Commuter Facilities, Competitive Fare Structure
 - f. Develop the Public Transport Network Model for existing and proposed network and cost estimates
 - g. Comprehensive recommendations with priorities for implementation
 - h. Assist KSRTC in implementing the recommendations
4. The duration of the CSOA consultancy is expected to be 11 months from the date of award of the contract.

5. KSRTC now invites eligible consultants to indicate their interest in providing the services for taking up the study on CSOA at Mysore City. Interested Consultants must provide information indicating that they are qualified to perform the services (brochures, description of similar assignments, experience in similar conditions, availability of appropriate skills among staff etc). Consultants may associate to enhance their qualification. [The “Association” may take the form of a joint venture (with joint and several liability) or of a sub-consultancy].
6. The consultant will be selected in accordance with the procedures set out in the World Bank’s Guidelines: Selection and Employment of Consultants by bank borrowers-January 2011
7. Interested Consultants may obtain further information at the address given below during office hours: 1000 Hours to 1730 Hours on all working days from Monday to Friday and 1000 Hours to 1330 Hours on Saturdays.
8. Documents in sealed envelopes superscripted with the title “Expression of Interest (EOI) for Comprehensive Services and Operational Analysis (CSOA) for KSRTC at Mysore” must be delivered to the address indicated below not later than on December 09, 2011 before 1530 Hours.

Name of officer: R. Nagaraja Rao

Name of office: Controller of Stores and Purchases

Postal address: KSRTC, Transport House, K.H.Road Bangalore 560027,
Karnataka, India

Telephone number: 91-80-22221321

Facsimile number: 91-80-22224369

Sd/-

**CONTROLLER OF STORES AND PURCHASES
(Tender Inviting Authority)**