

**KARNATAKA STATE ROAD TRANSPORT CORPORATION**  
**CENTRAL OFFICES: BENGALURU**

**PRESS RELEASE**

**As per the directions of the Hon'ble Transport Minister,  
Sri. D.C Thamanna, KSRTC took the following responsive action**

**KSRTC- QUICK RESPONSE SQUAD**

Owing to incessant and continued heavy rainfall in Coastal and Malnad areas of Karnataka State and also in Kerala State, landslides have occurred at many of the hilly terrain areas, and have thus blocked the roads, rendering smooth movement of vehicles impossible.

In this background, long distance services operated to and from such places by KSRTC are withdrawn. However, keeping in view the interest of the travelling public, who travel to such places, KSRTC has taken action and extended the following facilities.

**1. There are more than 150 people stranded in Trissur, Kerala, KSRTC deployed 3 Airavat Club Class buses to pick them from Palghat to Mangalore. KSRTC is not charging any fares to them.**

**2. Permitted to transport the relief materials without luggage charges in the services operated daily by the Corporation.**

**3. Providing Relief Bus facility to such places- QUICK RESPONSE SQUAD**

As incessant and heavy rainfall is continued and because of landslides are taking place at many places in the coastal & malnad areas in the State of Karnataka which has resulted in number of passengers getting stranded in the middle of the roads. To help such stranded passengers, action has been taken to station **2 Buses, 2 Drivers & 2 Conductors for the rescue & relief operations from each of the following Bus Depots.** Action will be taken by the Depot Managers to send the vehicles to rescue & relief spot on receipt of telephone call immediately;

Sl. No.	Bus Depot	Telephone Number of Depot Manager
1	Mangaluru - 1	7760990713
2	Mangaluru - 3	7760990723
3	Udupi	7760995407
4	Kundapura	7760990717

5	Puttur	7760990715
6	B.C.Road	7760990718
7	Dharmasthala	7760990716
8	Sulya	7625095356
9	Madikeri	7760990817
10	Chikkamagaluru	7760990413
11	Sakaleshpura	7760990414
12	Mudigere	7760990417
13	Hassan - 1	7760990513
14	Ramanathapura	7760990515
15	Hunsur	7760990816
16	Periyapatna	7259264071
17	Nanjangud	7760990315
18	Gundlupet	7760990314
19	Shivamogga	7760990464
20	Honnali	7022012104
21	Sagar	7760990467

**4. Bus facility for relief work:** Rescue & relief operations and transportation of disaster relief luggage will be carried-out in co-ordination of concerned District Administration Authorities.

**5. Services operated without levy of any extra passenger bus fare (in a circuitous route exceeding 77 Kms):** The travelling public from coastal and malnad areas who have booked tickets in advance to come to Bengaluru and other long distance places for attending to emergency/other works, KSRTC is providing bus facilities on circuitous alternative route without levying any extra passenger bus fare even though the route length is exceeding by 77 Kms per side.

**Example:-** As movement of traffic has been barred in Shiradi Ghat & Sampaje roads, KSRTC has diverted operation of Mangaluru to Bengaluru 4 Volvo (Airavat) Multi-axle services from 17.08.2018 and presently, these services are being operated from Mangaluru to Bengaluru via Karkala, Kudremukh, Kalasa, Kottigehara, Mudigere, Belur and Hassan. The straight road distance from Mangaluru to Bengaluru via Shiradi, Hassan is 361 Kms and the distance on the diverted route is 438 Kms.

**6. Bus facility to the Defense personnel travelling to relief & rescue places:** Bus facility has been provided to Defence personnel to carryout rescue & relief operations at Malnad areas.

**7. Control Room:** A Control Room has been established in KSRTC Central Office which is functioning 24 hours (24X7) in a day to collect all such information with regard to difficulties being faced while operating buses, information that are telecast through media and to pass on such information to the passengers. The contact number of Control Room are – 7760990100 & 7760990560.

**8. Awatar Section:** Awatar Section established in KSRTC Central Office is working from 7.00 AM to 10.00 PM and is engaged in informing such passengers who have booked tickets in advance with regard to operation/cancellation of services & also the facilities available to cancel tickets. The contact numbers of Awatar Section are – 7760990034 & 7760990035.

**9. Establishment of relief operations Squad:** To facilitate rescue & relief operations owing to heavy rains and landslides mainly focusing the stranded passengers, a team consisting the following officers are formed.

Sl No	Officer	Places of relief	Telephone Number
1	Divisional Controller, Mangaluru.	Mangaluru, Udupi, Kundapura, B.C.Road	7760990700
2	Divisional Mechanical Engineer, Mangaluru.		7760990701
3	Divisional Traffic Officer, Mangaluru.		7760990702
4	Divisional Controller, Puttur	Puttur, Sulya, Subramanya, Dharmasthala, Madikeri	7760990970
5	Divisional Mechanical Engineer, Puttur		7760990971
6	Divisional Traffic Officer, Puttur		7760990972
7	Divisional Controller, Chikkamagalur	Mudigere, Kalasa, Sakaleshpura, Belur	7760990400
8	Divisional Mechanical Engineer, Chikkamagalur		7760990401
9	Divisional Traffic Officer, Chikkamagalur		7760990402
10	Divisional Controller, Hassan	Hassan, Arkalgud, Holenarasipura, Ramanathapura	7760990500
11	Divisional Mechanical Engineer, Hassan		7760990501
12	Divisional Traffic Officer, Hassan		7760990502
13	Divisional Controller, Mysuru Mofussil.	Hunsur, Nanjangud, Periyapatna	7760990800
14	Divisional Mechanical Engineer, Mysuru Mofussil.		7760990801
15	Divisional Traffic Officer, Mysuru Mofussil		7760990802
16	Divisional Controller, Shivamogga		7625078550

17	Divisional Mechanical Engineer, Shivamogga	Shivamogga, Sagar, Honnali	7625078551
18	Divisional Traffic Officer, Shivamogga		7625078552

**Sd/-**

**Managing Director**